Effective Implementation

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### **TC PROJECT HAS :**

#### → OBJECTIVES

#### → INPUTS

#### → OUTPUTS/OUTCOMES

#### → IMPACT



## **OBJECTIVES OF TC PROJECTS**

**To strengthen/Upgrade** 

**To Increase/improve Services/Support** 

**†** To establish

#### **To develop**

**To Provide Quality Services/Support etc..** 

**To Provide Services/ Support . etc..** 

To introduce new ...



#### **VISIBLE IMPACT**

#### **To reach the Objectives**

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#### **INPUTS**

#### **IAEA:**

- Training Abroad **Human Resources Development** (Fellowships/Scientific Visits/Training **Courses/Workshops... etc.)**
- Equipment
- On-the-job training (expert missions)

**NATIONAL: - Infrastructure, Laboratory and Field Work, Staff, Regulation/ Administration** 



#### **IMPLEMENTATION**

- IS A RESPONSIBILITY SHARED BY ALL STAFF CONCERNED WITH TC ACTIVITIES
  - ALL SECTIONS WITHIN TC
  - RELATED SECTIONS IN TECHNICAL DIVISIONS
  - RELATED SECTIONS IN ADMINISTRATION
  - COUNTERPARTS AND GOVERNMENT

THE COMBINED EFFORTS RESULT IN PROGRAMME DELIVERY TO REACH THE OBJECTIVES.



#### **IMMPLEMENTATION RATE "%"**

...IS A MEASURE, IN FINANCIAL TERMS, OF THE **PROGRESS BEING MADE IN EXECUTING THE TC PROGRAMME. IT IS A PERCENTAGE RATIO THAT IS OBTAINED BY DIVIDING THE VALUE OF THE ACTIVITIES ALREADY EXECUTED BY THE TOTAL ADJUSTED TC PROGRAMME (=THE TOTAL VALUE OF APPROVALS PLUS ANY APPROVED ASSISTANCE** FROM PREVIOUS YEARS THAT IS STILL AWAITING **IMPLEMENTATION**).



### **General Issues on Ensuring Effective Implementation of TC Projects**



#### **EXPERT ISSUES**

- DETAILED JOB DESCRIPTION BY COUNTERPARTS/T.O.
- CHOICE OF THE EXPERT
- **TIMING OF THE MISSION**
- COUNTERPARTS PREPARATION MAXIMISE THE IMPACT OUT OF EXPERT MISSIONS (INVOLVEMENT OF OTHERS, NATIONAL SEMINARS & VISITS)

**V POST MISSION CONTACT/COLLABORATION** 



### **EXPERT ISSUES**

- DETAILED DESCRIPTION OF DUTIES
- CHOICE OF EXPERTS
  - WOMEN
  - FROM THE REGION AND/OR OTHER DEVELOPING COUNTRIES (TCDC)
  - FOOTNOTE 'A' PROJECTS
- LINK TO EQUIPMENT DELIVERY
- WORKING WITH RADIOACTIVE SOURCES
- BACKGROUND INFORMATION
- **BRIEFING/DEBRIEFING**
- EVALUATION OF MISSION REPORTS
- MISSION REPORTS OF TECHNICAL OFFICERS



#### TC IMPLEMENTATION ISSUES EXPERT SERVICES

- EXPERT REPORTS
- **DELAYS IN SUBMISSION TO GOVERNMENTS**
- **EXPRESSED OPINIONS**
- RECOMMENDED ACTIONS

FOR THE COUNTERPART FOR THE GOVERNMENT FOR THE AGENCY



#### TC IMPLEMENTATION ISSUES EXPERT SERVICES

- **# COUNTRY OF ORIGIN** 
  - ☑ FROM INDUSTRIALISED COUNTRIES
  - ☑ FROM THE REGION (TO BE PROMOTED)

➢ FOR FOOTNOTE -<u>a</u>/ PROJECTS

 COUNTERPART PREPARATION FOR MISSION
 ENSURE ALL STAFF/EQUIPMENT/SUPPLIES ARE AVAILABLE
 PREPARE A CONCRETE BUT REALISTIC PROGRAMME



#### IMPLEMENTATION ISSUES Fellowships/SVs

- 1. Identification of suitable staff for training/ Preparation for the training
- 2. Ensure proper completion of application forms
- 3. Short list, if large number of applicants for similar kind of training
- 4. Ensure forwarding of applications in proper time, considering implementation stage of the project.



#### IMPLEMENTATION ISSUES Fellowships/SVs

- 5. Ensure proper utilisation of fellow's training upon return from fellowships
- 6. Guard against brain drain (motivation, job satisfaction, etc..)
- 7. Keep in mind sustainability of development



### FELLOWSHIPS/SCIENTIFIC VISITS/OTHER ISSUES

- Subject of the Training
- Host Institute/Country
- Supervisors Choice/Contacts
- Duration of Training
- Relationship with any project in operation
- Previous Training
- Consistency with country's level of technical achievements
- More than one application on the subject
- Keep inventory of trained personnel for assessing future needs of the country and avoid "Professional Applicants".



#### IMPLEMENTATION ISSUES FELLOWSHIP TRAINING OBJECTIVES

**FELLOWSHIP CYCLE** 

**TYPE OF FELLOWSHIPS** TYPE I TYPE II

PRIORITIES
BY GOVERNMENT
BY THE IAEA

RELATED TO PROJECT (+)
FORMAL ACADEMIC TRAINING (-)
AGE (-)
REPEATED APPLICANTS (---)

**TRAINING BEYOND LOCAL CAPABILITIES** 



#### **IMPLEMENTATION ISSUES FELLOWSHIP TRAINING**

FELLOWSHIP FORMS SHOULD BE COMPLETED IN ALL RESPECT IN PARTICULAR:

 CLEARLY SPECIFY TRAINING REQUIREMENTS
 SUGGESTIONS REGARDING HOST COUNTRY ARE WELCOME, PARTICULAR WITH RELEVANCE TO BILATERAL COLLABORATION

**LANGUAGE REQUIREMENTS (TOEFL OR BRITISH COUNCIL CERTIFICATE)** 

**PHOTO/MEDICAL TESTS** 



### **IMPLEMENTATION ISSUES FELLOWSHIP TRAINING**

#### DELAYS

**USE OF OFFICIAL CHANNELS (PROTOCOL)** 

**☑ TIME CONSTRAINS AT HOST INSTITUTIONS** 

HIGH COST OF TRAINING/MATERIALS

AVAILABLE OF AWARENESS TO START TRAINING

#### **POLITICAL**





#### **↑LEAD TIME**

TIMELY SUBMISSION OF REQUEST IS OF UTMOST IMPORTANCE. LEAD-TIME FOR EQUIPMENT VARIES DEPENDING ON NATURE OF PROJECT:

EACH STEP HAS ITS OWN LEAD TIME:

**↓**ISSUING OF A REQUEST (CP-TO-AO-FPS)

**VBIDDING BY FPS** 

STANDARD ITEM NON STANDARD ITEM 2-4 WEEKS 1-2 MONTHS



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**WHAT EQUIPMENT AND WHY?** 

**↓ DETAILED SPECIFICATIONS** 

✤ MAINTENANCE

↓ AVAILABLE IN THE COUNTRY/ WHERE ELSE



↓WHERE ELSE CAN BE USED/PROVIDE SERVICES TO OTHERS
↓LOCALLY AVAILABLE TO PURCHASE
↓INFRASTRUCTURE REQUIREMENTS
↓WHO IS GOING TO WORK ON
↓WHERE IS GOING TO BE INSTALLED
↓CUSTOM CLEARANCES



- **VAS A RULE NOT FOR BASIC INFRASTRUCTURE**
- **VDEGREE OF SOPHISTICATION**
- ✓ COMPATIBILITY WITH OTHER EQUIPMENT AVAILABLE AT THE COUNTERPART INSTITUTE
- **V**CONVENIENT AFTER SALES SERVICE
- **FOOTNOTE 'A' PROJECTS**

**REMEMBER:** THE PROJECT IS TO BE EXECUTED AT THE COUNTERPART INSTITUTION BY THE COUNTERPART STAFF.



#### **EQUIPMENT SELECTION**

↓ BY THE COUNTERPART (TC REQUEST)
↓ BY PROJECT'S TECHNICAL OFFICER (RFP)
↓ DEGREE OF SOPHISTICATION
↓ COMPATIBILITY WITH EXISTING EQUIPMENT
↓ LOCAL MAINTENANCE/SERVICES
↓ EXPORT LICENSES



© EQUIPMENT REQUIRING SPECIAL JUSTIFICATION OR CLEARANCE

© Purchase of <u>conventional equipment</u> such as: cars, air conditioners, refrigerators, PCs, Copiers etc. is discouraged.

**Special justification required.** 

 Request for radioactive sources needs clearance by radiation safety services/NENS.
 EA



**AVERAGE LEAD TIME NEEDED FOR ORDERING:** 

# (I) MAJOR ITEMS OF EQUIPMENT(II) SPARE PARTS AND ACCESSORIES

For value of order <\$1k: 2 weeks, up to \$10k: 3 weeks up to \$100k: 5 weeks over \$100: 14 weeks



For all purchase orders exceeding \$25,000, a minimum of three bids are needed. There is also an internal rule within FPS to call for bids for anything estimated to cost over \$10,000 in the absence of acceptable justifications for a waiver.



**\$ limits for Procurement Authorization Committee** (PAC) approval:

For all purchase orders of \$70,000 and above, PAC approval is needed.

For all procurement requests exceed the equivalent of \$150,000, sealed tenders are required.



 EXCEPTIONS TO COMPETITIVE BIDDING
 (a) NEED FOR COMPATIBILITY, INTER CHANGEABILITY OF PARTS ETC.
 (b) STANDARDISATION AT CP INSTITUTE
 (c) AVAILABILITY OF LOCAL SERVICE

**POSSIBILITY FOR COMPETITIVE BIDDING MAY BE RESTRICTED IN CASE:** 

FUNDS UNDER EXTRA-BUDGETARY CONTRIBUTION ARE UTILISED FOR WHICH THE DONOR HAS STIPULATED CERTAIN CONDITIONS.



**Provision of shipping documents including proforma-invoice to counterparts, on time:** 

These are sent by vendors to the UNDP and the counterpart,

**Provision of manuals:** Equipment suppliers are always instructed by FPS to provide manuals in English, Spanish or French, as appropriate to the recipient country.

**After sales services:** Warranty - is for one year after Shipment.



**Responsibility for customs clearance:** 

**It is the counterpart responsibility for customs clearance.** 

Normally all equipment supplied by the Agency are duty free, subject to Government regulations in some countries.

Counterpart needs to take a certificate/endorsement from the local UNDP office to that effect before clearance from the local customs.



#### **INSURANCE CLAIM:**

To be made normally within 30 days of receipt from customs. Insurer requires a letter of protect be sent to the carrier within 14 days after receipt of goods.



#### **PROBLEM CASES**

**RFP:** Specifications are too vague to allow bidding or to obtain meaningful bids. About 10% of RFPs are in this category. This causes delays, often requiring rebinding.

**T.O:** Some technical officers may be unable to provide necessary support due to limits to technical expertise.

**C.O:** Country officer sometimes agree to unrealistic project schedules that constantly require special handling by FPS, interfering with other work and jeopardizing project success.



**CPT:** Some counterparts delay clearing equipment from customs, resulting in demurrage fees, loss of material with limited storage for half life, loss of rights under warranty, etc..



Problems encountered in implementing the equipment of a project may be summarized as follows:

Lack of detailed and appropriate specification by the counterpart.

Change of list of equipment or their specification by the counterpart.



**Requests for spare parts** 

The cost of the equipment

**The Agency regulations** 

**Custom-made equipment/Systems** 

Non-receipt of receiving information



**UELIVERY ISSUES** 

**↓TIME FOR PROCESSING REQUESTS (TO-AO-FPS)** 

✓PURCHASE PROCEDURES

 OF THE SHELF
 UNDER CONTRACT FOR CONSTRUCTION PAC

 ✓CUSTOMS CLEARANCE
 ✓DELAYS BY THE SUPPLIERS
 ✓TRANSPORT (TO COUNTRY - TO COUNTERPART)
 ✓PURCHASE ORDERS
 ✓INSURANCE
 ✓CONFIRMATION OF RECEIPT AND OPERATIONAL CONDITIONS.



## **Project Design**

Right Formulation/Good design
National and IAEA Inputs
Right Institute
Right counterparts/team
Collaboration with end users
Collaboration with other Institutions
Integration with other National Activities

